



Alameda County
Health Care Services Agency

WE ARE HIRING

DIRECTOR, Office of Homeless Care and Coordination

We are seeking Agents of Social Change

I Serve Because...



[Join Now](#)



Anna.Erickson@acgov.org



Alameda County Health Care Services Agency

The AGENCY

With a 2022-23 FY operating budget of \$1.03B, the **Alameda County Health Care Services Agency (HCSA)** employs more than 1,700 staff working across four departments: **Behavioral Health, Environmental Health, Office of the Agency Director, and Public Health.** Headquartered in San Leandro, California, HCSA manages multiple satellite offices across the county to provide a broad range of services that cover people of all ages from all backgrounds. HCSA plays an integral role in supporting a robust and culturally responsive health care safety net across Alameda County through partnerships with more than 300 public, private, and community-based organizations. Our policy, advocacy, and programming efforts are focused on reducing health disparities and increasing health equity.

Major cross-cutting programs cover homelessness, school district partnerships, emergency management, and services for the uninsured.

acgov.org/health

The OHCC

Assigned to the Office of the Agency Director, the **Office of Homeless Care and Coordination (OHCC)** works to build an integrated and coordinated system for housing and homelessness services and acts as the County's point of contact on homelessness strategic planning and program development. OHCC further works to reduce racial disparities and improve health and housing outcomes among people experiencing homelessness by working within HCSA and with other County agencies and departments, cities, community-based organizations, and people who have been homeless in our county. OHCC oversees Coordinated Entry and Housing Services, HUD Continuum of Care administration and Homeless Youth services for the County's homelessness response system. Health Care for the Homeless (HCH), which sits in OHCC, is a federally-designated health center program offering medical, mental health, dental, optometry, pharmacy, and case management services that are directly provided by staff, and through contracted provider organizations including Alameda Health System and other Federally Qualified Health Centers.

OHCC includes a staff of 87 people and has a current budget of over \$90M.

homelessness.acgov.org

Please do not hesitate to contact Anna, if you have any questions regarding the position or recruitment process.



Anna.Erickson@acgov.org



Alameda County Health Care Services Agency

The POSITION

Under direction of the Health Care Services **Agency Director** or designee, plans, develops, organizes, coordinates, and evaluates the programs and operations of the OHCC, including strategic planning and organizational development; provides leadership and direction to ensure compliance with State and Federal standards and mandates; participates in and develops short and long-range plans, policies and priorities for the Agency and broader community related to homelessness; provides supervision and direction to subordinate personnel; and performs related duties as required.

DIRECTOR, OHCC

Click above for comprehensive job description, additional requirements, KSAs, and benefits information.

MINIMUM QUALIFICATIONS

EDUCATION: Possession of a bachelor's degree from an accredited college or university in social welfare, public health, public administration, public policy, health care administration, social science, or a closely related field; **AND,**

EXPERIENCE: The equivalent of five (5) years of full-time professional experience managing a complex administrative or operational work programs through subordinate staff in a public or nonprofit sector organization, which included program and policy planning, development and evaluation, fiscal, or personnel management. Two (2) years of this work experience must have been in the administration of a homelessness program, service, or function.

SUBSTITUTION: Possession of a master's degree from an accredited college/university in social welfare, public health, public administration, public policy, health care administration, social science, or a related field may substitute for two (2) years of the required experience listed above.

IDEAL CANDIDATE

In addition to meeting the minimum qualifications, the ideal candidate will possess the following critical attributes:

- A collaborative, strategic partner who actively identifies opportunities and takes action to build strategic relationships, provides advice that influence, strengthens and achieves Healthcare Services Agency goals, and clearly defines ownership, accountability and reporting roles.
- Possesses demonstrated ability to work with diverse communities and stakeholders to find solutions to poverty, housing and homelessness.
- Understands the importance of diversity, equity and inclusion in addressing clients and homelessness.
- A solution-oriented, forward-focused leader capable of thinking systematically and strategically to identify the source of challenge or question and creates a culture of motivation and decision-making while exemplifying the use of resources wisely, responsibly, effectively, and efficiently.
- An effective communicator with excellent interpersonal skills focused on building an environment where diverse, multidisciplinary teams can work together to enhance the delivery of services for Alameda County communities.
- Possesses demonstrated ability to lead, direct, and manage the complexities of a large local government agency.
- Understands and supports the need for change; envisions and articulates the intended result of the change process; provides resources, removes barriers, and acts as an advocate for those initiating change; and can both identify and further develop existing practices, policies, or procedures that are consistent with departmental goals.

This is a provisional recruitment.

*For a provisional appointment, a civil service exam is not required. However, to obtain a regular position, the appointee will need to compete successfully in a County Exam when open.



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\$171,017.60 - \$208,020.80 Annually

Placement within this range is dependent upon qualifications.

Plus, an excellent benefits package!

HOW TO APPLY

Please email your County of Alameda
Job Application, resume and cover letter to:

Anna Erickson
(Anna.Erickson@acgov.org)

The application template is available online
on Alameda County's Online Employment
Center @

www.jobaps.com/alameda

NEW USERS can click on "New User
Registration" to fill out an application template.
Once the application is completed, candidates
can click on the "Review" tab to "Print My
Application" or "SAVE as PDF".



Alameda County HCSA is enriched with a diverse
workforce. We believe the best way to deliver optimal
programs and services to our communities is to hire
and promote talents that are representative of the
communities we serve. Diverse candidates are strongly
encouraged to apply.

In addition to a competitive salary, employees also enjoy an attractive benefits package with the following elements:

For your Health & Well-Being

- Medical and Dental HMO & PPO Plans
- Vision or Vision Reimbursement
- Basic and Supplemental Life Insurance
- Accidental Death and Dismemberment Insurance
- Flexible Spending Accounts - Health FSA, Dependent Care and Adoption Assistance
- Short and Long -Term Disability Insurance
- Voluntary Benefits - Accident Insurance, Critical Illness and Legal Services
- Employee Assistance Program

For your Financial Future

- Retirement Plan - (Defined Benefit Pension Plan)
- Deferred Compensation Plan (457 Plan or Roth Plan)
- Annual Cost of Living Adjustments as determined by bargaining units
- May be eligible for Public Service Loan Forgiveness
- May be eligible for up to \$3,500 in annual County allowance

For your Work/Life Balance

- 12 paid holidays
- 4 Floating holidays and 7 Management Paid Leave days
- Vacation and sick leave accrual
- Vacation purchase program
- Catastrophic Sick Leave
- Employee Mortgage Loan Program
- Group Auto/Home Insurance
- Pet Insurance
- Commuter Benefits Program
- Employee Wellness Program
- Employee Discount Program
- Child Care Resources

**Benefit rates are dependent upon the management employee's represented or unrepresented classification.*

***Click here to learn more about benefits.**

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